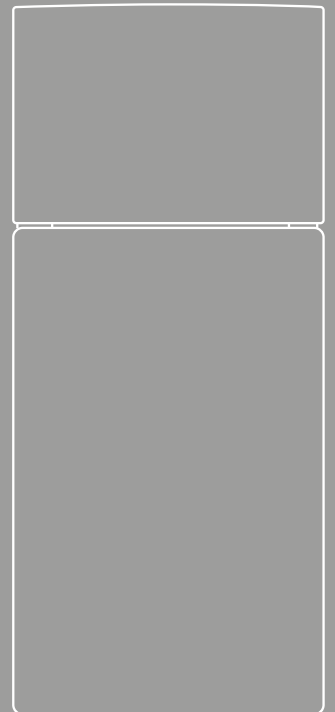


Refrigeration User Manual

Top Mount, Bottom Mount



Congratulations

Dear customer,

Congratulations and thank you for choosing our refrigerator. We are sure you will find your new refrigerator a pleasure to use. Before you use the refrigerator we recommend that you read through the relevant sections of this manual, which provides a description of your refrigerator and its functions.

To avoid the risks that are always present when you use an electric appliance, it is important that the refrigerator is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

We recommend that you keep this instruction booklet for future reference and pass it on to any future owners.

After unpacking the refrigerator, please check it is not damaged. If in doubt, do not use the refrigerator but contact your local customer care centre.

The symbols you will see in this booklet have these meanings:



warning

This symbol indicates information concerning your personal safety.



caution

This symbol indicates information on how to avoid damaging the refrigerator



important

This symbol indicates tips and information about use of the refrigerator



environment

This symbol indicates tips and information about economical and ecological use of the refrigerator

Conditions of use

This refrigerator is designed and intended to be used in normal domestic applications only.

This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments.
- farm houses.
- by clients in hotels, motels and other residential type environments.
- bed and breakfast type environments.

This air conditioner is designed for and intended to be used in normal domestic applications only.

Record model and serial number here:

Model number:

Serial number:

Contents

Important safety instructions

Warnings 3

Refrigerator Features

Top mount refrigerator features 4

Bottom mount refrigerator features 5

Installing your new refrigerator

Unpacking your refrigerator..... 7

Locating your refrigerator..... 7

Installing your refrigerator..... 7

Using your refrigerator

Removing Features 9

Crisper Bin 9

SpillSafe™ glass shelves 9

Freezer Shelves..... 9

LED Lighting 9

Temperature control top mount..... 9

Temperature control bottom mount..... 10

General information

Cleaning the refrigerator..... 10

Food storage guide 11

Troubleshooting 12

Warranty..... 17

Important safety instructions

Note: You must read these warnings carefully before installing or using the refrigerator. If you need assistance, contact your customer care centre. The manufacturer will not accept liability, should these instructions or any other safety instructions incorporated in this book be ignored.

warning

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- It is essential the power point is properly earthed to ground. Consult a qualified electrician if you are unsure.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Unplug the refrigerator before cleaning or moving it to avoid electric shock.
- Never unplug the refrigerator by pulling the electrical cord as this may damage it. Grip the plug firmly and pull straight out.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't use a steam cleaner. If live components come into contact with condensing steam, they may short-circuit or cause an electric shock.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance. If pressurised aerosol containers bear the word 'flammable' and/or a small flame symbol, do not store them inside any refrigerator or freezer. If you do so you may cause an explosion.
- Do not damage the refrigerant circuit.
- This appliance contains insulation formed with flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance.
- If you wish to discard this refrigerator, please contact your local authorities and ask for the correct method of disposal.
- When you dispose of your old refrigerators and freezers, remove any doors. Children can suffocate if they get trapped inside.
- The plug must be accessible when the appliance is in position.
- Never try to repair the refrigerator yourself, only use a qualified or authorized service person for repairs.

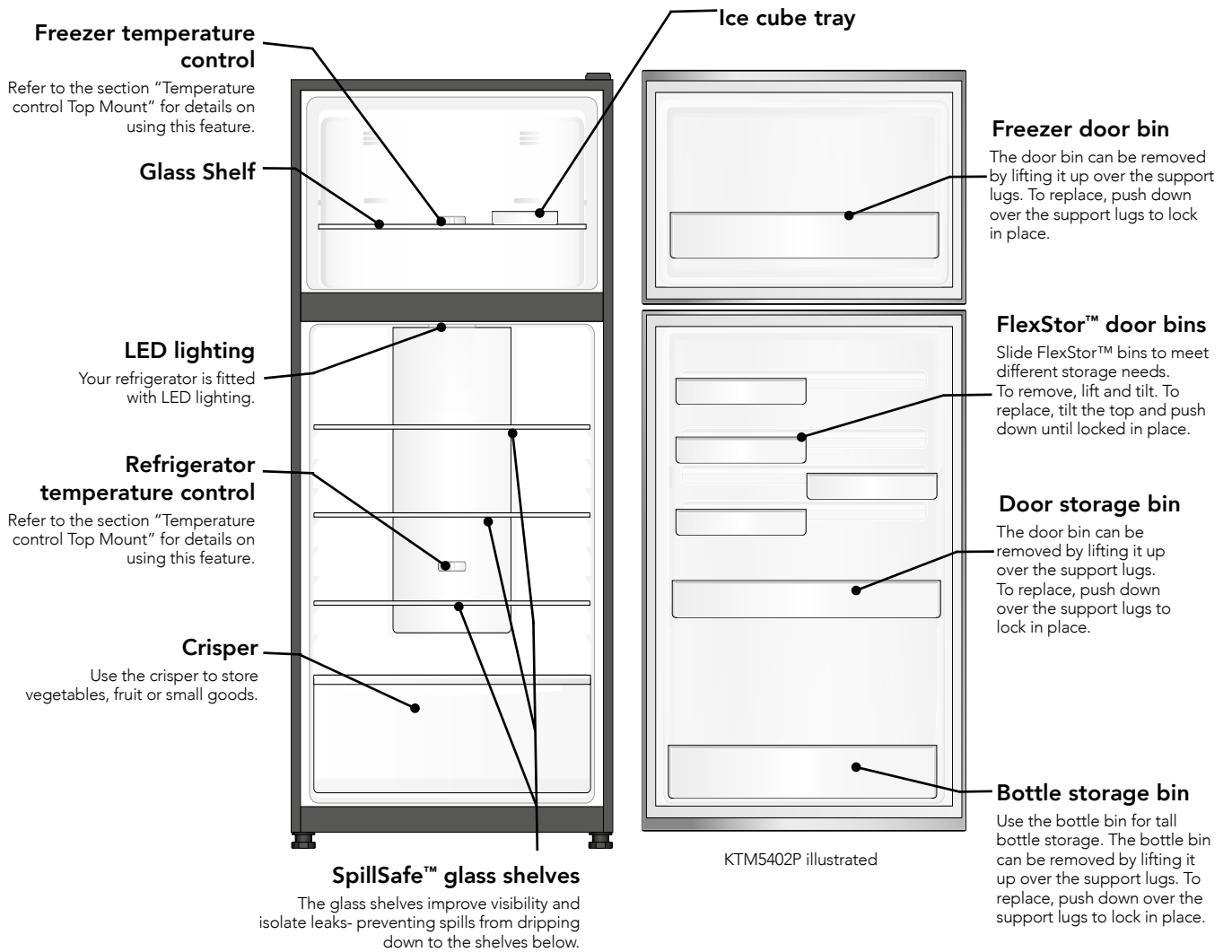
warning

R600a refrigerant warning

This appliance contains flammable R600a refrigerant. Avoid safety hazards by carefully installing, handling, servicing and disposing of this appliance.

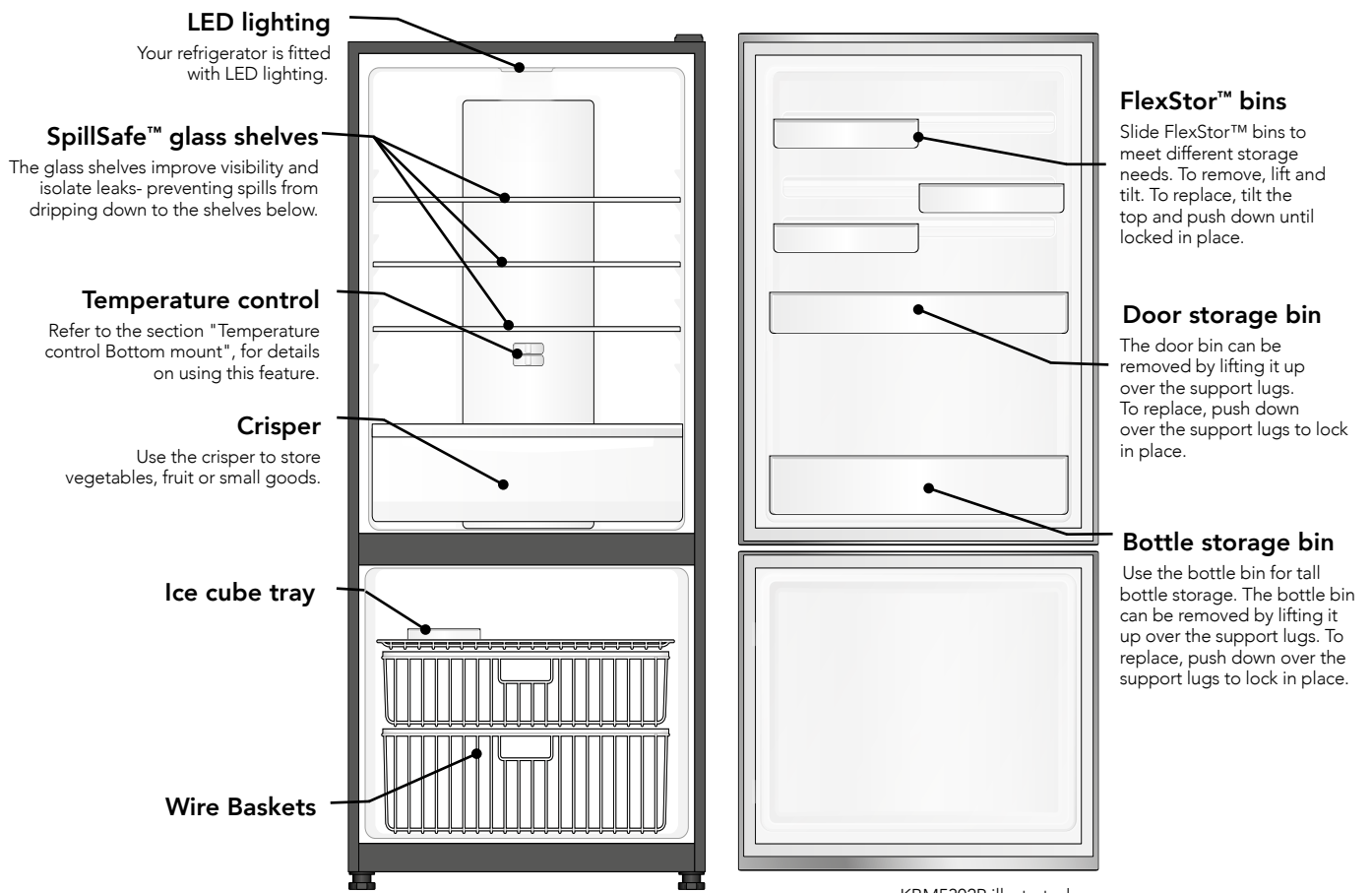
- Ensure that the tubing of the refrigerant circuit is not damaged during transportation and installation.
- Leaking refrigerant may cause eye injuries or ignite.
- The room for installing appliance must be at least 1m³ per 8g of refrigerant. The amount of refrigerant in the appliance can be found on the rating plate inside the appliance.
- If you are unsure of the refrigerant check the rating plate inside the refrigerator compartment.
- It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland Australia the Authorisation Service Person MUST hold a Gas Work Authorisation for hydrocarbon refrigerants to carry out servicing or repairs which involve the removal of covers.
- Keep ventilation openings in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

Top mount refrigerator features



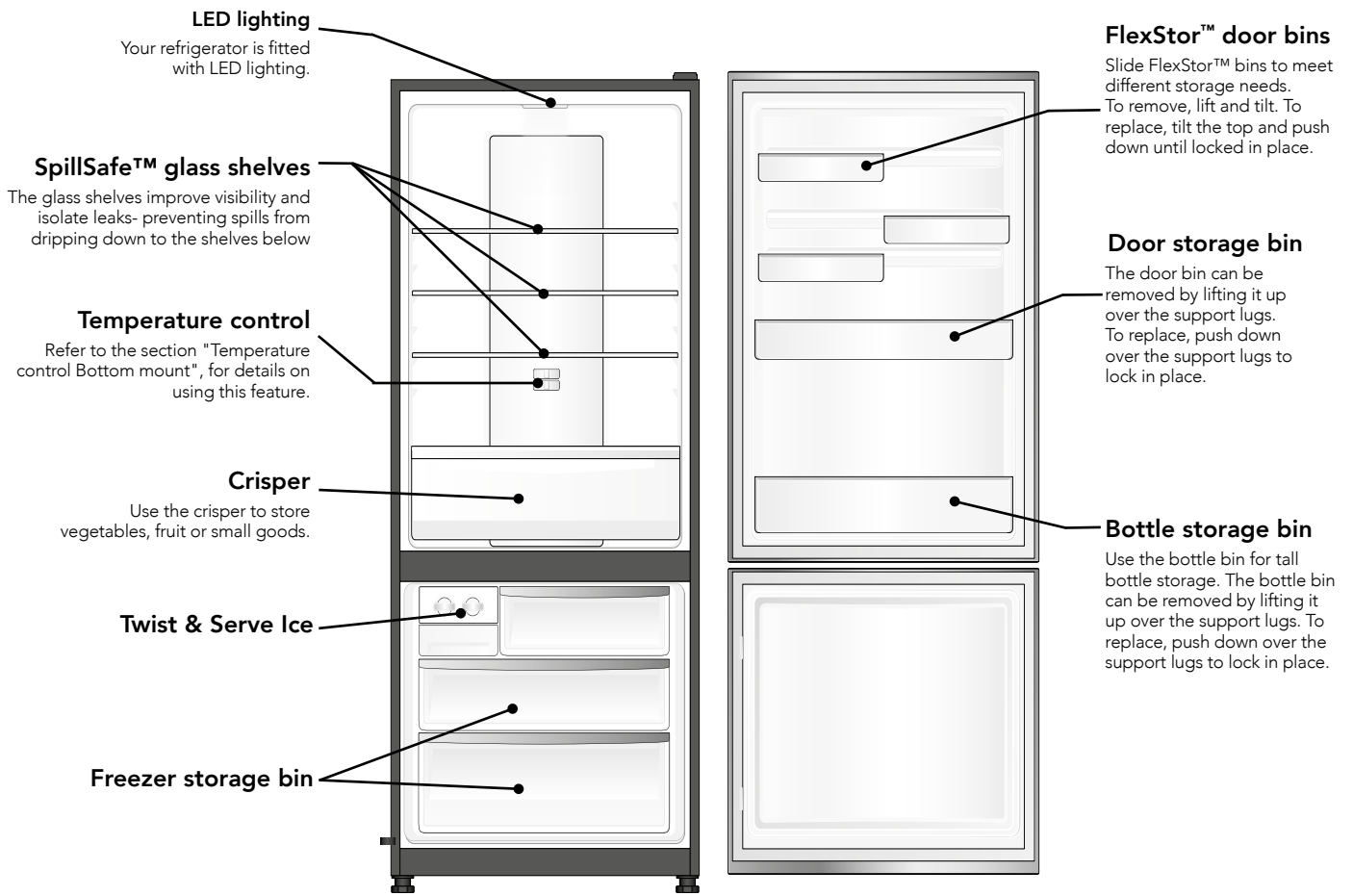
Features may vary depending on model. Not all models will have features listed.

Bottom mount refrigerator features



Features may vary depending on model. Not all models will have features listed.

Bottom mount refrigerator features



Features may vary depending on model. Not all models will have features listed.

Installing your new appliance

Unpacking



environment

Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.



important

Check for any damages or marks. If you find the refrigerator is damaged or marked, you must report it within 7 days should you wish to claim for damage/ marks under the manufacturer's warranty. This does not affect your statutory rights.

Clean your refrigerator thoroughly following the instructions in the "Cleaning the refrigerator" section and wipe off any dust that has accumulated during shipping.

Locating the refrigerator



caution

Automatic aerosol systems (such as insect control) should not be located adjacent to the product as the spray may cause long term damage to the external plastics of the appliance.

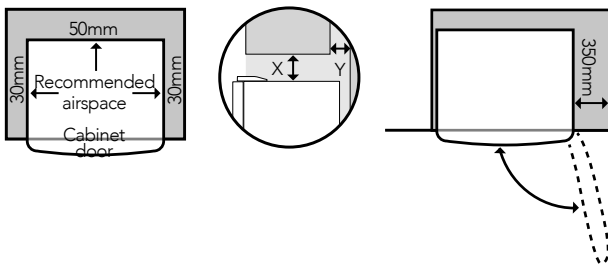
Do not put the refrigerator in a location that is too cold or is unprotected, for example in a garage or on a veranda. The ambient temperature should be above 10°C.

Put the refrigerator in a dry place avoiding areas of high moisture or humidity.

Ensure the refrigerator is located on an even surface.

Adequate ventilation around your refrigerator

The diagram below shows the recommended airspace to allow for ventilation of your refrigerator.



If you have a cupboard above the refrigerator with a rear gap of less than 100 mm (Y), recommended clearance at the top of the refrigerator increases from 50mm to 90mm (X) minimum.

When positioned in a corner area, spacing of at least 350mm (300mm for multi-door models) on the hinge side will allow the doors to open enough to enable the removal of bins and shelves.

NOTE: Doors are designed to sit proud of cabinetry (not flush). The clearances shown above are the recommended minimum clearances.

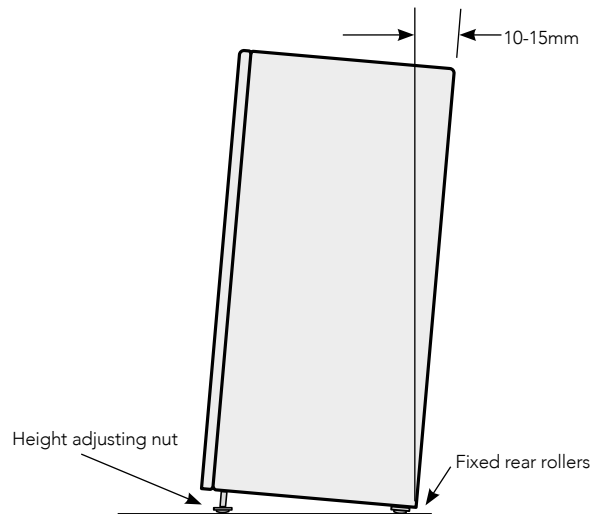
The clearance at the rear must not exceed 75mm.

Installing your refrigerator

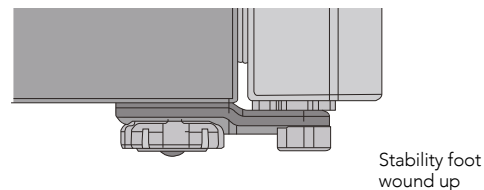
1. Roll the refrigerator into place.

The rollers are designed for forward or backward movement only. They are not castors. Moving the refrigerator sideways may damage your floor and the rollers. Before moving your refrigerator ensure height adjusting nut and the stability foot are fully wound up off the floor.

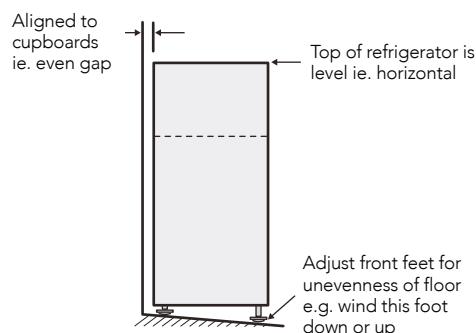
2. Wind the large height adjusting nut under door hinge down until the refrigerator is tilted back by 10mm (see diagram).



3. Wind the large height adjusting nut on the handle side down until the refrigerator is level and stable. If you have difficulty winding the nut or height adjusting foot down, have someone tilt the refrigerator back so you have better access.

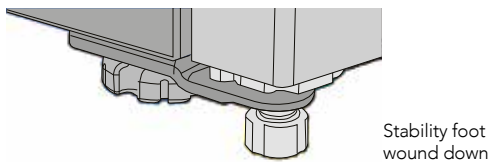


4. Check the alignment of the refrigerator to the surrounding cupboards to see if it is level. You can adjust the level as detailed in step 2 and 3.



5. If you find your refrigerator rocks from corner to corner, it means your floor is uneven. Find a piece of plastic or hardboard etc. and pack it firmly under the roller.
6. You may now need to fine-tune the installation by repeating steps 3, 4 and 5.
7. When you have the appliance in its final position, it needs to be stabilised. Wind the stability foot under the door hinge down to the floor until it just makes contact with the floor. Lift the front of the appliance to take the weight off the stability foot, then turn it half a turn further to ensure firm contact with the floor. Wind the large height adjusting nut back up to ensure all the weight is now on the front stability foot.
8. Repeat step 7 for the stability foot on the handle side. Whenever you need to move the appliance, be sure to wind the feet back up so that the appliance can roll freely and be sure to reset it when reinstalling.

Front view



9. Plug your refrigerator straight into its own power point and never use a double adapter. If you need to roll the refrigerator to get to the plug, remember to raise the stability foot first.
10. Before you put any food in your refrigerator, it is recommended you leave it on for 2 or 3 hours to check it is running properly.

Using your refrigerator

Refrigerators work by transferring heat from the food inside to the outside air. This operation makes the back and sides of the refrigerator feel warm or even hot particularly at start-up and on warm days – this is normal.

Avoid placing food against the air vents in the refrigerator as it affects efficient circulation. If the door is opened frequently, a light frosting will occasionally occur on the freezer's interior. This is normal and will clear after a few days. If the freezer door is accidentally kept open, a heavy frost will coat the inside walls and should be removed.

Your new refrigerator uses a high-speed compressor, along with other energy-efficient components, which may make unusual sounds and be more noticeable at night and quieter times. These sounds simply indicate your refrigerator is working how it should. They include:

- Compressor running noises;
- Air movement noise from the small fan motor;
- A gurgling sound, similar to water boiling;
- A popping noise, heard during automatic defrosting; and

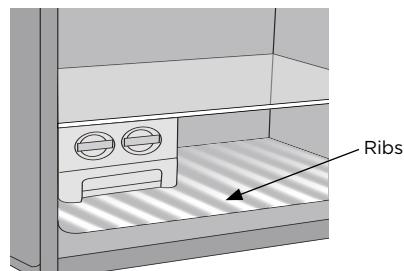
- A clicking noise, prior to compressor start-up.

Further details can be found in the Troubleshooting Guide.

i important

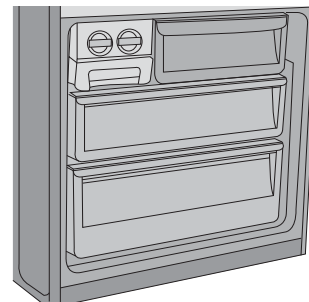
For top mount refrigerators (where the freezer is on top of the fresh food compartment).

- Don't place food forward of the ribs on the freezer floor, as it will keep the door open.



For bottom mount refrigerators (where freezer is below the fresh food compartment):

- Ensure all freezer drawers and shelves are pushed back completely to prevent them from keeping the door open.

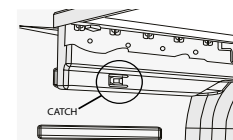


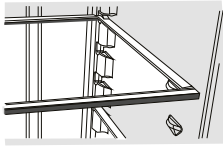
Removing features

Crisper Bin

Removal (standard Crisper Bins):

1. Empty food from the crisper. On some models it will be necessary to remove the bottle storage bins.
2. Remove the crisper bin(s) by pulling forward, then up and forward again.
3. For the top mount, remove the crisper shelf by lifting the catches on the left and right underside of the shelf and pulling the shelf forward.

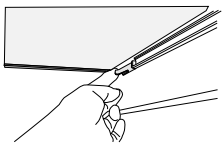




SpillSafe™ glass shelves

To remove the shelves, gently pull them forward until the shelf comes clear of the shelf guides. To return the shelf, make sure there is nothing behind that may obstruct movement.

Gently push the shelf, into the cabinet and back into position.



Freezer shelf

Remove the freezer shelf by lifting the catches on the right and left underside of the shelf to release the shelf then pull the shelf toward you.



warning

Fill the ice cube tray with potable water only.



caution

LED lighting. Your appliance is fitted with long life LED lighting. In the unlikely event the LED lights should fail, then the LED lights should be serviced by the manufacturer.

Refer to the warranty page for contact details.

Drawers fitted with telescopic slides

To remove the drawer for cleaning

1. Empty food from drawer.
2. Remove the drawer by pulling it forward and lifting the front to unhook it from the slides. Once you have removed the drawer, ensure the slides are pushed back so they are fully closed.



warning

Never close the door while the telescopic slides are extended. This may damage the slide and/or refrigerator or cause the slide to become disengaged from the refrigerator.

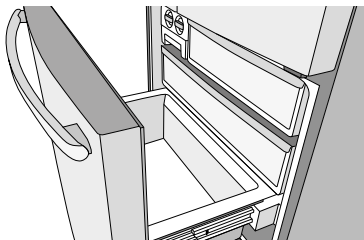
To replace the drawer

1. Ensure the telescopic slides are pushed in all the way.
2. Slide the drawer into place over the slides and push the bin until it stops.
3. Drop the drawer into position.

Freezer bottom bin

To remove the bin, pull the drawer out until it is open all the way then lift bin out from the front of the bin. When refitting insert the rear of the bin first then lower into position.

When replacing the bins after cleaning, we recommend fitting the lower bin first.



Temperature control

If you want to change the temperature, ensure that you make only small adjustments and wait 24 hours to see if it's correct to your liking.

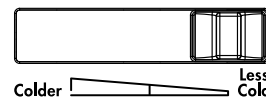
Top mount freezer temperature adjustment

1. Select the freezer control.
2. Slide the control to the right (as per image below).
3. Slide the control to the left (as per image below).

Freezer temperature setting recommendation

Freezer Temp

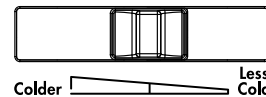
Summer (>35°C)



Set to less cold

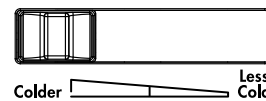
Freezer Temp

Normal



Freezer Temp

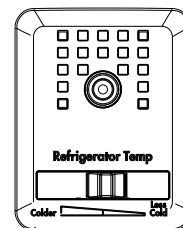
Winter (<15°C)



Set to colder

Top mount refrigerator temperature adjustment

1. Select the refrigerator control.
2. Slide the control to the left to set to colder.
3. Slide the control to the right to set less cold



important

NOTE: When you set a temperature, you set an average temperature for the whole refrigerator cabinet.

Checking the softness of ice cream is a good indication that your freezer is the right temperature, while checking the temperature of water kept in the refrigerator is a good way of checking the temperature of the food compartment.

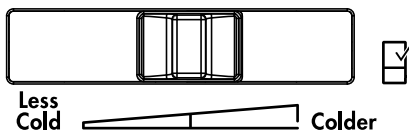
Temperatures inside each compartment may vary, depending on how much food you store and where you place it.

High or low room temperature may also affect the actual temperature inside the refrigerator.

If you want to change the temperature, ensure that you make only small adjustments and wait 24 hours to see if it's correct to your liking.

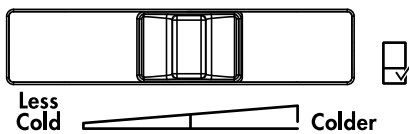
Bottom mount refrigerator temperature adjustment

1. Select the refrigerator control.
2. Slide the control to the left to set it to less cold.
3. Slide the control to the right to set colder

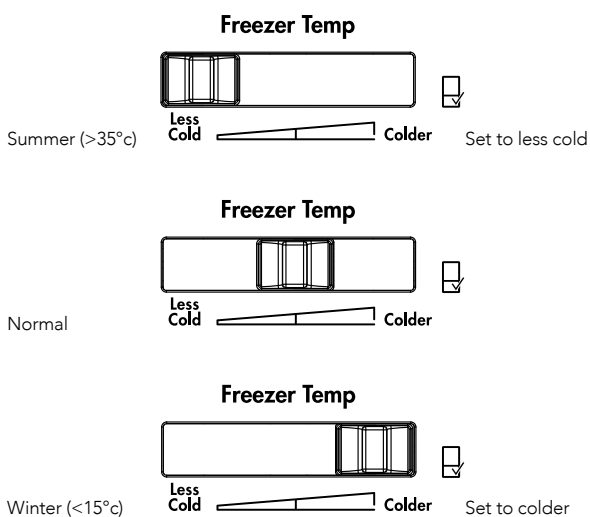


Bottom mount freezer temperature adjustment

1. Select the freezer control.
2. Slide the control to the right to set it colder.
3. Slide the control to the left to set it less cold.



Freezer temperature setting recommendation



Cleaning your refrigerator

warning

BEFORE CLEANING: Turn the refrigerator off at the power point and unplug the cord to prevent any chance of electrocuting yourself.

Doors and exterior (white and silver):

You should only clean the doors with lukewarm soapy water and a soft cloth.

Stainless steel:

Your stainless steel refrigerator is manufactured from mark-resistant stainless steel. This stainless steel has a special advanced protective coating that eases the removal of marks such as fingerprints and water spots. To keep its appearance, clean it regularly with lukewarm soapy water and a soft cloth.

caution

Never use stainless steel cleaners, abrasive pads or other cleaners that will scratch the surface. Damage to the appliance after delivery is not covered by your warranty.

Interior

Clean the inside of your refrigerator regularly with a soft cloth, unscented mild soap and lukewarm water. Thoroughly dry all surfaces and removable parts and avoid getting water on the controls. Replace removable parts, plug power cord in and switch the power on before returning the food.

Door seals

Always keep door seals clean by washing them with a mild detergent and warm water, followed by a thorough drying. Sticky food and drink can cause seals to stick to the cabinet and tear when you open the door.

Never use hot water, solvents, commercial kitchen cleaners, aerosol cleaners, metal polishes, caustic or abrasive cleaners, or scourers to clean your refrigerator. Many commercially available cleaning products and detergents contain solvents that will damage your refrigerator. Use only a soft cloth with an unscented mild soap and lukewarm water.

caution

To clean a crisper or freezer bin with telescopic extension slides, simply wipe with a damp cloth and warm soapy water. Never immerse the cover in water, as this could affect the operation of the slide.

Switching off your refrigerator

If you switch off your refrigerator for an extended period, follow these steps to reduce the chances of mould:

1. Remove all food.
2. Remove the power plug from the power point.
3. Thoroughly clean and dry the Interior.
4. Ensure that all the doors are wedged open slightly for air circulation.

Food storage guide

Category	Product	Refrigerator	Freezer	Storage Tips
Meat	Sausages and Mince	1-2 Days	2-3 Months	Keep cold meat at the back of the refrigerator where it is coldest.
	Chops and Steak	3-4 Days	4-6 Months	
	Cold Meats	3-5 Days	4-6 Months	Plastic can cause meat to sweat if stored in refrigerator for more than a day.
	Roasts	3-5 Days	12 Months	Roast can take up to 48 hours to defrost properly, transfer frozen roast to the refrigerator 2 days before use.
Poultry	Chicken	1-2 Days	2 Months	If poultry takes on a smell or colour you are unsure about, it is best to throw it out. Whole eggs are not suitable for freezing, slightly beaten eggs may be frozen for four months.
	Roast Chicken	3-5 Days	12 Months	
	Eggs	6 Weeks	Not Suitable	
Seafood	Whole fish and fillets	2-3 Days	2 Months	Store in an airtight container or foil.
	Lobster and crab	1-2 Days	2 Months	
	Prawns	1-2 Days	2 Months	Never freeze prawns in salty water as this will dehydrate the flesh.
Dairy	Milk	Until Expiry Date	Not Suitable	If dairy takes on a smell or colour and you are unsure about it, it is best to throw it out.
	Yoghurt	7- 10 Days	Not Suitable	
	Hard Cheeses	2 Weeks – 2 Months	2 Months (Grated)	Depending on the variety hard cheese can last from 2 weeks to 2 months.
	Soft Cheeses	1-2 Weeks	Not Suitable	
	Butter	8 Weeks	12 Months	
Fruit & Vegetables	Every fruit and vegetable has a different shelf life. Some stay fresh for a couple of days e.g beans, others can last for a couple of months e.g. onions.		8-12 Months	Keep vegetables in the crisper and away from the air vents to avoid freezing. Don't wash fruit and vegetables before storing them in the refrigerator as this can make them susceptible to rotting.
			When freezing chop and blanch in small portions.	
Left Overs	Homemade meals	3-4 Days	2-6 Months	Store in sealed container.
				Freeze meals in small portion sizes to limit wastage.

important

Please note, use this information as a guide only, actual storage times will vary depending on how you use your refrigerator, climatic conditions and the freshness of the food.

Troubleshooting

Appliance does not operate at desired temperature

In a modern frost free refrigerator / freezer, cold air is circulated around the various compartments through air vents using a high efficiency fan.

Concern	What to do
Refrigerator is too warm	Ensure food is allowed to cool before placing inside the refrigerator.
	Ensure the appliance is set up as per temperature control instructions.
	Ensure that contents are not obstructing the cooling vents.
	Ensure the door is not held open or is being opened too frequently.
Freezer is too warm	Adjust temperature to a colder setting.
	Ensure food is allowed to cool before placing inside the freezer.
	Ensure the appliance is set up as per temperature control instructions
	Ensure that contents are not obstructing the cooling vents.
	Ensure the door is not held open or is being opened too frequently.
Food is freezing in the refrigerator	Adjust temperature to a warmer setting. Ensure that fruit and vegetables are stored in the crisper. Items with a high water content should not be placed near the cooling vents.
Unable to change temperature settings	Refer to function guide in Controlling Your Refrigerator.

Appliance noise

Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds and what may be making them.

Concern	What to do
Motor noise (compressor)	Nothing. This is normal as your new refrigerator uses a high-speed compressor which switches on and off during operation.
	Note that the compressor noise may seem louder at the start of the on cycle.
A clicking noise heard just before the compressor starts.	Nothing. This is normal as your new refrigerator has an automatic switching action of the temperature control, turning the compressor on and off.
Occasional gurgling, similar to water boiling.	Nothing. As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your refrigerator system.
Airflow noise.	Nothing, this is normal as your new refrigerator uses high efficiency fans to circulate air.
Rattling and other noises.	Ensure that the cabinet is level and stable, refer to Installation Instructions on page 6.
	Check the surrounds of the appliance to ensure there is nothing touching or placed on top of the appliance.
	Ensure that contents of the appliance are not placed in such a way that they are vibrating (such as bottles).

Crisper operation

Concern	What to do
Excess moisture build up in crisper	Ensure that the crisper is not over packed.
Crisper bin can not be removed	If crisper bin interferes with the door bins, remove door bins before removing crisper.
	Position cabinet so that the door can be fully opened.
Freezing items in the crisper	Adjust temperature to a warmer setting.

Troubleshooting

Refrigerator operation

Concern	What to do
Appliance will not run. It is normal for the freezer fan not to operate during the automatic defrost cycle, or for a short time after the appliance is switched on.	<p>Ensure that the cord is plugged into a live power outlet and outlet is switched on.</p> <p>Ensure that the household circuit breaker has not tripped or that the fuse has not blown.</p> <p>The appliance maybe in defrost mode, check again in half an hour.</p>
Compressor motor seems to run too long. At normal room temperatures, expect your motor to run about 40% to 80% of the time. Under warmer conditions, expect it to run even more often.	<p>Ensure that the doors are not held open.</p> <p>Check that large amounts of warm food have not just been placed inside the appliance.</p> <p>Note that the appliance will run more than normal just after you install it or when adjusting to temperature setting changes.</p>
The exterior of the appliance is warm or hot to touch. This is normal because the appliance transfers heat from the inside out through the outer panels and the divider between the doors.	<p>Ensure the appliance has the external clearances recommended in the section "Installing your new appliance".</p> <p>The exterior of the cabinet will be much warmer on warmer days it may even feel hot to touch, as the appliance is working harder.</p>
Frost build up	<p>Check that all doors are fully closed.</p> <p>Ensure that the doors are not opened too often.</p> <p>Ensure that the return air vents are not blocked with packaging.</p> <p>Ensure the seals are clean and not obstructed.</p>
Odours	<p>The interior may need cleaning, refer to cleaning guide.</p> <p>Ensure that food is stored correctly as some food, containers and wrapping can produce odours.</p> <p>Check appliance for old or unusual food.</p>
Lights not working The LED lighting is designed to turn on gradually. The LED lighting is designed to dim automatically if the door is left opened for more than 5 minutes and turn off completely if the door is open for more than 7 minutes. Closing the door will reset the timer.	<p>Ensure that the cord is plugged into a live power outlet and outlet is switched on.</p> <p>Ensure that the household circuit breaker has not tripped or that the fuse has not blown.</p> <p>Check the appliance features section to determine lighting configuration for your model.</p>

Troubleshooting

Door operation

Concern	What to do
Freezer door pops open.	This is normal and should re-close. This happens when the refrigerator door is closed too quickly. If the freezer door stays open, it indicates that the appliance needs to be tilted backwards a little further. Refer to section "Installing your new appliance".
Self close not working.	Check if your appliance has self closing hinges as not all models do. It indicates that the appliance needs to be tilted backwards a little further. Refer to section "Installing your new appliance".
Door not sealing properly.	Ensure there is nothing that is preventing the door from closing such as appliance contents or items placed near the appliance. Ensure that the crisper/freezer bin is closed completely. Refit if required as referred to in the section "Using your refrigerator". Ensure the appliance is set up as per recommendations.
Door difficult to open and close.	If the door is difficult to open just after you have closed it this is due to the pressure equalising, the door will open normally after a few minutes.

If you still require service

If you have a problem, and the problem persists after you have made the checks mentioned, contact your nearest Electrolux approved Service Centre or the dealer you bought the refrigerator from. Be ready to quote the model number, the 9-digit PNC and 8-digit serial number, which is stated on the label inside the refrigerator compartment.

This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. In this warranty:
 - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
 - (b) 'ACL' means Schedule 2 to the Competition and Consumer Act 2010;
 - (c) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
 - (d) 'ASC' means Electrolux authorised service centres;
 - (e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively 'Electrolux') of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
 - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
 - (g) 'Warranty Period' means the Appliance is warranted against manufacturing defects in Australia and New Zealand for 24 months and for the Appliance's compressor, condenser, evaporator and drier, an additional 36 months parts only warranty applies, following the date of original purchase of the Appliance;
 - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and used in normal domestic applications and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. To the extent permitted by law, you will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
 - (a) travel of an authorised representative;
 - (b) transportation and delivery of the Appliance to and from Electrolux or its ASC.

In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.
6. Proof of purchase is required before you can make a claim under this warranty.

7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
 - (a) the Appliance is damaged by:
 - (i) accident
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation
 - (viii) failure to comply with any additional instructions supplied with the Appliance;
 - (b) the Appliance is modified without authority from Electrolux in writing;
 - (c) the Appliance's serial number or warranty seal has been removed or defaced;
 - (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.
9. To the extent permitted by law and subject to your non-excludable statutory rights and warranties, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
13. To enquire about claiming under this warranty, please follow these steps:
 - (a) carefully check the operating instructions, user manual and the terms of this warranty;
 - (b) have the model and serial number of the Appliance available;
 - (c) have the proof of purchase (e.g. an invoice) available;
 - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before calling for service, please ensure that the steps listed in clause 13 above have been followed.

<p>FOR SERVICE or to find the address of your nearest state service centre in Australia PLEASE CALL 13 13 49 For the cost of a local call (Australia only)</p>	<p>SERVICE AUSTRALIA ELECTROLUX HOME PRODUCTS electrolux.com.au</p>	<p>FOR SPARE PARTS or to find the address of your nearest state spare parts centre in Australia PLEASE CALL 13 13 50 For the cost of a local call (Australia only)</p>
<p>FOR SERVICE or to find the address of your nearest authorised service centre in New Zealand FREE CALL 0800 10 66 10 (New Zealand only)</p>	<p>SERVICE NEW ZEALAND ELECTROLUX (NZ) Limited electrolux.co.nz</p>	<p>FOR SPARE PARTS or to find the address of your nearest state spare parts centre in New Zealand FREE CALL 0800 10 66 20 (New Zealand only)</p>

For more information on all Kelvinator appliances, or for dimension and installation information, call into your retailer, phone or email our customer care team or visit our website:

AUSTRALIA

phone: 1300 363 640

fax: 1800 350 067

email: customercare@electrolux.com.au

web: kelvinator.com.au

NEW ZEALAND

phone: 0800 436 245

fax: 0800 225 088

email: customercare@electrolux.co.nz

web: kelvinator.co.nz

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Share more of our thinking at electrolux.com.au