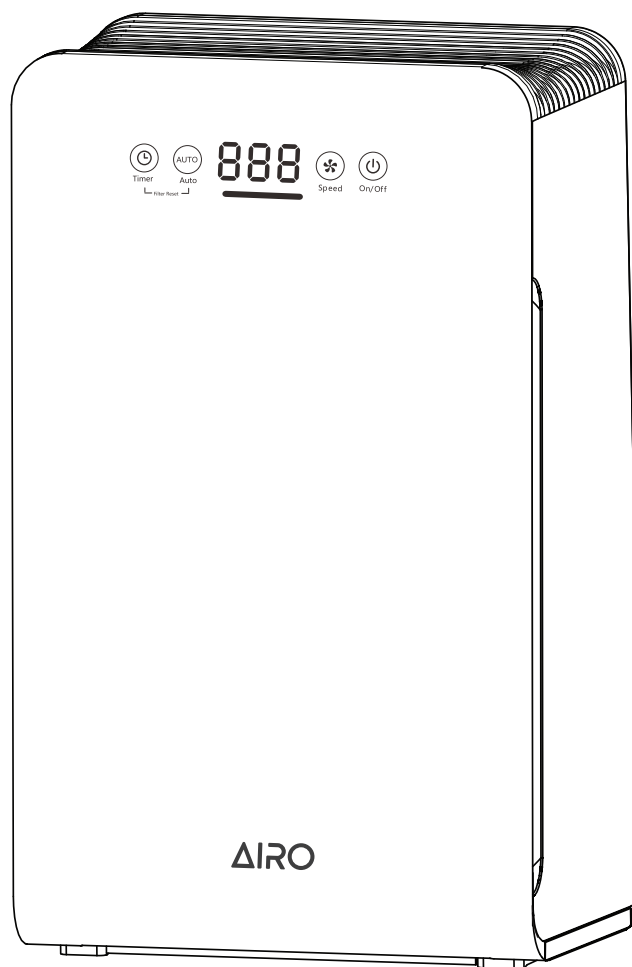


# ΔIRO

## Air Purifier 240

Operation & Installation Manual

AAP240



## SAFETY & IMPORTANT INFORMATION

Congratulations on the purchase of this Air Purifier. We trust you will have many years of comfort and enjoyment from your appliance.



### READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE.

Always comply with the following precautions to avoid dangerous situations and to ensure optimum performance.

Failure to carefully read and follow all instructions in this manual can result in equipment malfunction, property damage, personal injury and/or death.

**DANGER:** Indicates an imminently hazardous situation which, if not avoided, will result in personal injury or death.

**WARNINGS:** Indicates a potentially hazardous situation which, if not avoided, could result in personal injury or death.

**CAUTIONS:** Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury or damage to the appliance. It may also be used to alert against unsafe practices.

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# SAFETY & IMPORTANT INFORMATION



The appliance is fitted with an Australian flexible cord and plug intended for connection to an Australian 10 Amp socket outlet. It is not suitable for connection in other countries or alternative power supplies. Ensure that the voltage and frequency of the power supply correspond to the ratings on the dataplate of the appliance.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Young children should be supervised to ensure they do not play with the appliance.

**DO NOT** allow children or persons with reduced physical, sensory or mental capabilities to sleep directly in front of this appliance.

**DO NOT** allow children to 'post articles' into the louvres of the appliance.

**DO NOT** use power boards or double adaptors with this appliance.

**DO NOT** coil or bundle the electric cord to reduce its length as overheating of the cord may occur which could result in a fire hazard.

The flexible cord and plug must not be modified. If the cord or plug are damaged, they must be replaced by Rinnai or a Rinnai appointed service agent.

**DO NOT** cover or place articles on or against any parts of this appliance, to avoid overheating.

**DO NOT** sit on this appliance

**DO NOT** use this appliance in the immediate surroundings of a bath, a shower or a swimming pool.

**DO NOT** move this appliance whilst it is turned on.

**DO NOT** unplug the appliance by pulling on the flexible cord.

**DO NOT** handle any parts of this appliance, including the plug and flexible cord, with wet or damp hands.

**DO NOT** immerse the appliance, flexible cord and plug in water or any other liquid.

**DO NOT** place containers of any liquid or wax on top of this appliance.

Turn off the appliance and unplug from the power socket outlet when not in use.

**DO NOT** use in areas where flammable liquids are stored.

This appliance is suitable for indoor use only.

Never dismantle the appliance. Tampering with electrical connections and components is highly dangerous and may cause appliance malfunction, property damage, personal injury and/or death.



## MANDATORY INSPECTION PRIOR TO INSTALLATION

Immediately report any damage or discrepancies to the Supplier of the appliance. This appliance was inspected and tested at the time of manufacture and packaging, and released for transportation without known damage. Upon receipt, inspect the exterior for evidence of rough handling in shipment. Ensure that the appliance is labelled correctly for the gas and electrical supply, and/or other services it is intended to be connected to.

For safety and warranty purposes, appliances that may be damaged or incorrect **MUST NOT** be installed or operated under any circumstances. Installation of damaged or incorrect appliances may contravene local government regulations. Rinnai disclaims any liability or responsibility whatsoever in relation to the installation or operation of damaged or incorrect appliances.



## A NOTE ON ILLUSTRATIONS

The illustrations used in this manual are for explanatory purposes only and the shape of your indoor unit may vary slightly from that which is shown in this manual.

# SPECIFICATIONS

## INTRODUCTION

This air purifier can remove dust and smoke effectively. It can improve your indoor air quality and protect you and your family's health.

This air purifier has been equipped with the multifunctional filter, which can efficiently remove the particulate matters in the air and eliminate PM 2.5, formaldehyde, odour (smoke), to make the air you breathe clean and fresh.

### Multifunctional filter:

**Pre-Filter** - Captures larger airborne particles such as human hair, pet dander and dust particles.

**HEPA Filter** - Traps up to 99.97% of allergens and airborne contaminants down to 0.3 microns in size. These include lung-damaging dust, mould spores, plant spores, and pollen.

**Activated Carbon Filter** - Along with assisting in the capture of dust, smoke, pollen and other airborne allergens, the activated carbon membrane helps to neutralise odours in the home and to eliminate fumes emitted by household products as well as other volatile organic compounds (VOC's) that might be found in the air.

## IONIZER TECHNOLOGY

Ionizer emits negatively charged ions that attract positively charged particles, such as dust and other allergens.

A built-in independent ionizer helps to trap airborne particles and more efficiently clean the air in your home.

## SPECIFICATIONS

MODEL	AAP240	
Power Supply	V/Hz	220-240~ / 50
Electrical Protection Class	Class II Equipment	
Rated Input Power	W	54
Dimensions - Net (H x W x D)	mm	516 x 315 x 198
Weight	kg	5.1
Area coverage		28m <sup>2</sup>
Noise Level	dB(A)	64

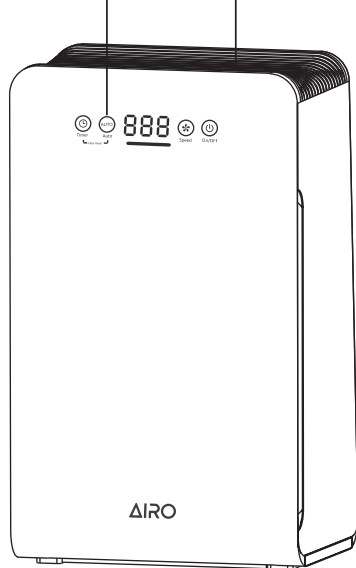
PACKING LIST	
Contents	Qty
Appliance fitted with flexible cord and plug	1
Instruction Manual	1



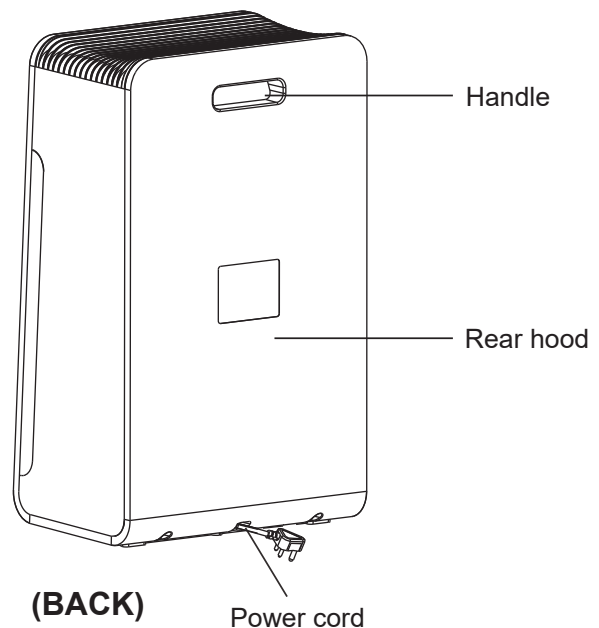
The filter has been pre-fitted in the appliance.

## APPLIANCE COMPONENTS

Operation panel      Wind casing



(FRONT)



(BACK)

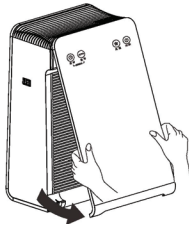
# PREPARATION

## Dismantle the multifunctional filter

### (1) Remove the front panel

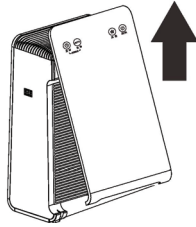
#### Step 1:

To grasp the front panel, open the front panel outward.



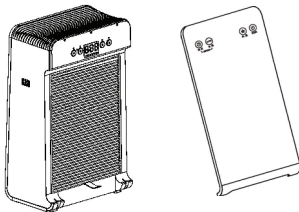
#### Step 2:

Pull front panel upward.

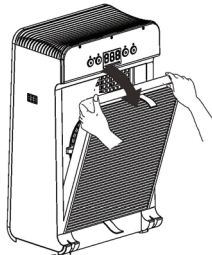


#### Step 3:

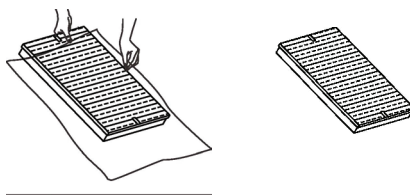
Remove the front panel.



### (2) Take out the multifunction filter from the unit



### (3) Take out the multifunction filter from the plastic bag.

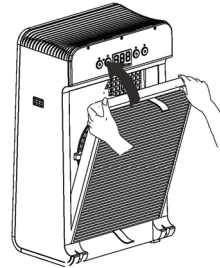


**NOTE**

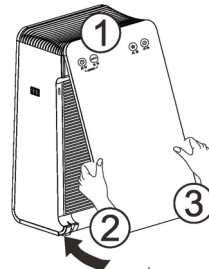
Since the multifunction filter is a consumable, it is not covered in the warranty period of the Air Purifier unit. Please make sure the multifunctional filter is in good conditions before removing the protective bag.

## Install the multifunctional filter

### (1) Install the multifunctional filter (the side with the drawstring will face outward).



### (1) Attach the front panel to the device until the panel fits into the bottom frame.

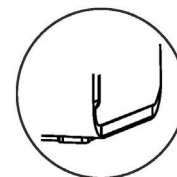
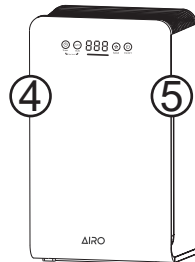


#### Step 1:

Hang the front panel into position. ①

#### Step 2:

Clasp the front panel inward buckle until the bottom of the front panel ② and ③ are in position. Finally, press the position ④ and ⑤ to make sure the front panel fits into the Air Purifier correctly (as shown in the enlarged figure).



**NOTE**

Please do not operate the Air Purifier unit when all multifunctional filters have not been installed.



**IMPORTANT**

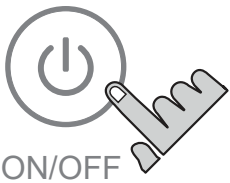
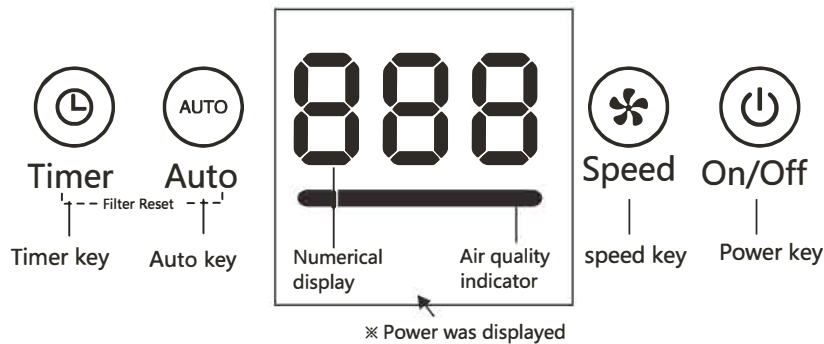
Before operating this appliance ensure selecting a flat and level location for the air purifier.

Ensure a minimum clearance of 300mm from walls or other items.

Ensure the air inlet and outlets are not blocked.

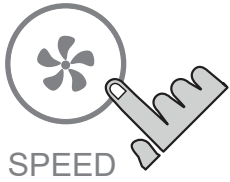
Plug the appliance into a power outlet and turn the power outlet on. Once power is connected a single beep will be heard.

## CONTROL PANEL



### On/Off button

Press "On/Off" button to Turn the appliance "On" or "Off".



### Speed button

Press "Speed" to set the fan speed (Low, Medium or High).

Press once, 1 shown on the screen means Low fan speed;

Press twice, 2 shown on the screen means Medium fan speed;

Press three times, 3 shown on the screen means High fan speed.



Press speed button four times, blank on screen and the appliance work on low fan speed which is suitable for sleep period.

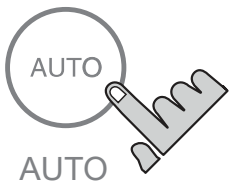
### Display screen

*Display Air quality level -*

Smaller number means lower PM2.5 level and better air quality.

*Display Colour of light bar -*

Blue: Excellent air quality; Green: Good air quality; Red: Poor air quality.



### Auto Button

Press "Auto" button to turn Auto mode.

In this mode, the appliance determines the air quality and display Air quality level on the screen.

Fan speed is adjusted automatically based on the air quality.



### Timer

With the appliance "ON", press the "Timer" button once to active Delay Off Timer.

Press "Timer" to set the desired time period 01h ~ 08h, up to 8 hours.

### Filter Reset

The appliance has built-in timer to notify when to replace Filter. When filter needs to be replaced, 'End' is displayed on the screen.

Once the filter is replaced, press and hold "Timer" and "Auto" button for 3 seconds simultaneously.



The built-in timer for the filter reset is 1500 hours operating hours. It is recommend that you change the filter in 6 months. The filter life may vary depending on environment conditions.

# CARE & MAINTENANCE

## GENERAL MAINTENANCE

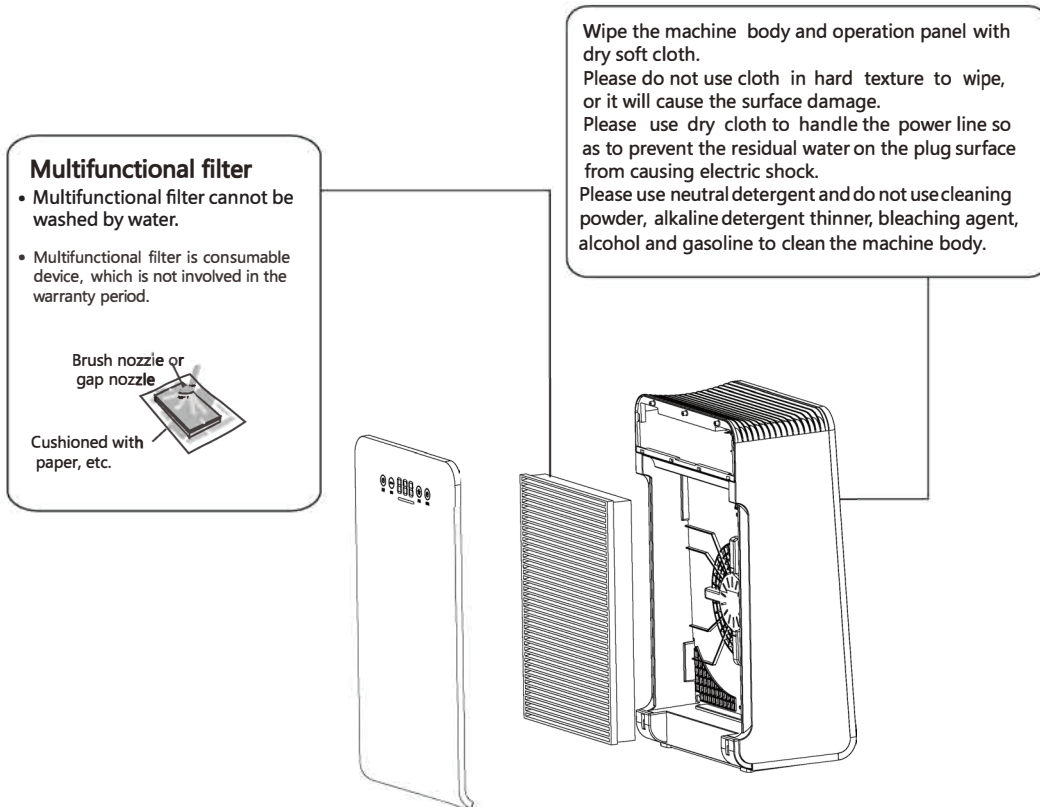


**ALWAYS** turn off the power before you perform any maintenance.

**DO NOT** use solvents, alcohol or harsh cleaners on this appliance or the filters.

The filter is not washable. **DO NOT** immerse any part of the air purifier in water as it will cause damage.

**DO NOT** attempt to clean the carbon filter with a vacuum as this can cause damage.



**DO NOT** operate the appliance without filter.

**ONLY** use the original Airo filter specially intended for this appliance. **DO NOT** use any other filters.

## SERVICE AND REPAIR

If the electric power cord or plug are damaged, they must be replaced by qualified person.

There are no user serviceable parts inside the appliance. All service and repair work must be carried out by persons competent and permitted by law to do so.

If the appliance requires service or repair contact your supplier.

## DISPOSAL

Electrical appliances may contain materials which, if handled or disposed off incorrectly, present a hazard to humans or the environment.

**DO NOT** dispose of your old appliance with your household waste. Dispose of your old appliance at your local community waste collection / recycling centre and ensure it presents no danger to children whilst being stored for disposal.



# TROUBLESHOOTING

## SAVE A SERVICE CALL

SYMPTOM	POSSIBLE SOLUTIONS
Digital display End has not disappeared	You have neglected the prompt of replacing strainer. When 'End' appears, it means your filter need to be replaced, you must replace the filter and press the key combination for three seconds, 'End' disappears.
There is no air at air outlet	The product is not connected to the power, please plug into the power socket to turn on the product. The front panel of air purifier is opened, please install the front panel.
Product has been operating for a long time, but the air quality is not improved significantly	The filter may not be placed inside the product, please make sure of installing strainer correctly in proper order. Start from the most inside strainer: multifunctional filter--front panel. The indoor humidity is too high, which has formed condensation. Please do not place the product in places with high humidity, such as bathroom, toilet. There is barrier surrounding the product, which has affected the purification effect. (Please refer to the contents in Notice) The room area where the product placed is too large. The recommended room should be no more than 28m <sup>2</sup> .
The sound is too loud	Before operating, please make sure that the packing plastic bag of strainer has been removed. (To guarantee the effect of strainer, the users should unpack the packing plastic bag by themselves.)
There is dirt in the air , but the air quality display light is still in green or blue	Please confirm whether pollutants have been inhaled to the place. (Please refer to the contents in Notice.)
There is dirt in the air which is hard to remove	Please check whether the HEPA multifunctional filter is dirty. If it is still not improved after maintenance, please replace the multifunctional filter.
The smell in the air is hard to remove	Whether the product is used in the place with strong smell? If the product is used under the environment with cigarette and roast and other strong smells, it will generate odour in several weeks or months, please replace the multifunctional filter and keep ventilating frequently.

# TERMS OF WARRANTY – AUSTRALIA

Rinnai Australia Pty. Ltd. ABN 74 005 138 769, 100 Atlantic Drive, Keysborough VIC 3173.

## NOTICE TO CONSUMERS UNDER AUSTRALIAN CONSUMER LAW

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law.

For a major failure with a good, you are entitled to a replacement or refund and compensation for any other reasonable foreseeable loss or damage. If the failure does not amount to a major failure and if the goods fail to be of acceptable quality, you are also entitled to have the goods repaired or replaced.

For a major failure with the service, you are entitled to cancel your service contract with us and obtain a refund for the unused portion, or to compensation for its reduced value. You are also entitled to be compensated for any other reasonably foreseeable loss or damage. If the failure does not amount to a major failure you are entitled to have problems with the service rectified in a reasonable time and, if this is not done, to cancel your contract and obtain a refund for the unused portion of the contract.

The benefits provided by this Warranty are in addition to any other rights and remedies available to a consumer under the Australian Consumer Law and any other law which may apply to the goods and or services.

## 1 DEFINITIONS

The terms listed below shall have the following meanings:

- 1 **“Authorised Service Representative”** means an independent service contractor authorised by Rinnai or Rinnai service personnel.
- 2 **“Rinnai”** means Rinnai Australia Pty Ltd (ABN 74 005 138 769) and any related company.
- 3 **“Certificate(s) of Compliance”** means certificate(s) issued by licensed personnel (including plumbers, refrigeration mechanics, electricians or other relevant tradespeople) to certify that any prescribed works comply with applicable regulatory requirements.
- 4 **“Certificate(s) of Occupancy”** means certificate(s) issued by the local government authority (or similar organisation) which certifies that a home can be occupied.
- 5 **“Installation Site”** means the site at which the Product is originally installed.
- 6 **“Normal Business Hours”** means 8:30am to 5:00pm Monday to Friday, excluding public holidays.
- 7 **“Operating/Installation Instructions”** means the user manual or other documentation which provides detailed instructions on the proper operation and maintenance of the Product.
- 8 **“Other Applications”** means any Product used for purposes other than Residential & Light Commercial Applications. Other Applications may include but are not limited to factory, IT/Server room, telephone exchange, processing area (e.g. bakery, kitchen, warehouse, swimming pool, agricultural facilities such as a nursery). Any Product which has been installed, for whatever purpose, as a retrofit component to an existing system, will also be classed as being part of an “Other Application” regardless of the purpose of use of the existing system into which such product has been installed.
- 9 **“Purchaser”** means the end user of the Product, the person named as owner in the Warranty certificate, the holder of the Proof of Purchase or the holder of a property transfer document where the Product is included as part of the chattels.
- 10 **“Product”** means the equipment purchased by the Purchaser and described in Section 2 of this document.
- 11 **“Proof of Purchase”** means a Tax Invoice or Receipt in respect of the Product. In the case of new constructions, a Certificate of Occupancy or a Certificate of Compliance that details the date of installation or commissioning will suffice.
- 12 **“Qualified Installer”** means the qualified installation contractor who is responsible for performing the installation work in the manner prescribed by local and statutory regulations, including compliance with any relevant and to Rinnai specifications, including Australian Standards.
- 13 **“Residential & Light Commercial Applications”** means any Product for use in residential or light commercial applications where
  - a) the Product is solely used for the purpose of human comfort; and
  - b) the ambient temperature of the space the Product is intended to heat or cool is influenced solely or primarily by natural exterior weather conditions rather than by man-made or mechanical heat sources.

Examples of Residential & Light Commercial Applications include, homes, offices, hotels, apartments, nursing homes, hospitals, health care premises, shopping centres, and retail stores.

# TERMS OF WARRANTY – AUSTRALIA

## 2 TERMS OF WARRANTY

- 2.1 Subject to the Terms of Warranty set out in this document, effective from the date of purchase by the Purchaser, the Product is warranted to be free from defects in materials & factory workmanship for the period set out in table below:

	PRODUCT GROUPS	PARTS	LABOUR
Residential and Light Commercial	Evaporative Coolers & Ducted Gas Heaters (excluding Compact Classic Series)	5 Years *Extended 4 Years Option	5 Years *Extended 4 Years Option
	Ducted Gas Heaters - Compact Classic Series	3 Years	3 Years
	Refrigerated Airconditioning Products	5 Years	5 Years
	Ducted Gas Heaters - Heat Exchangers and Burners Evaporative Coolers - Structural components only	10 Years	N/A
	Portable Air Conditioning / Dehumidifier / Air Purifier	2 Years	N/A
	Wi-Fi Devices	1 Year	1 Year
	Other Applications	All Product Groups	2 Years
After Market	Spare Parts	1 Year	N/A
*Extended Warranty Option	Up to 4 year extended warranty (in addition to the standard warranty period listed above) applies on selected products when you opt in to the Rinnai Service Advantage program. This program has terms and conditions, including the requirement for scheduled servicing of the product by Rinnai. To participate in the program you must register your product online at: <a href="http://www.rinnai.com.au/support-resources/warranty-registration/">www.rinnai.com.au/support-resources/warranty-registration/</a> within the first 12 months of the product being installed.		

- 2.2 Rinnai will determine in its sole discretion, which classification the Product fits into and the corresponding Warranty that shall apply.
- 2.3 An Authorised Service Representative will repair or replace, at its option, the Product or any part of the Product that its examination shows to be defective. The repair or replacement shall be performed during Normal Business Hours by an Authorised Service Representative. Repair by persons other than an Authorised Service Representatives may void the Warranty.
- 2.4 Alternatively to clause 2.3 above, Rinnai can at its discretion elect to pay you an amount equivalent to the cost of repairing or replacing the Product.
- 2.5 If Rinnai provides you with either the replacement costs or replacement product, ownership of the original Product shall immediately transfer to Rinnai.
- 2.6 Rinnai is responsible for reasonable costs associated with legitimate warranty claims, including call-out of an Authorised Service Representative to inspect the Product. Rinnai is not responsible for:
- costs for tradespeople engaged by you that are not Rinnai Authorised Service Representatives.
  - any costs, including call out costs for a Rinnai Authorised Service Representatives, associated with a Product which is determined upon inspection not to be covered by this warranty.
- 2.7 Rinnai will reimburse any reasonable costs associated with making a legitimate warranty claim against Rinnai which are not otherwise specified above.
- 2.8 The Warranty of the Product requires that, in addition to all other conditions, the Purchaser conducts regular and/or preventative maintenance as may be specified by the Operating/Installation Instructions or otherwise directed by Rinnai and required by the level of usage and the usage environment, including the use of correct and uncontaminated refrigerants and lubricants. Refrigeration, plumbing and electrical works must be undertaken by licensed personnel.
- 2.9 Where a Product or failed component is replaced under warranty, the time remaining on the original Product warranty period will continue to apply and the replacement product or part will be subject to the original warranty period only.

# TERMS OF WARRANTY – AUSTRALIA

## 3 CONDITIONS OF WARRANTY

- 3.1 The Purchaser may only obtain the benefit of the Warranty if the Purchaser:
- maintains and has the Product serviced in accordance with the instructions set out in the service section of the relevant Service or Owner's Manual;
  - complies with clause "7 Purchaser's Responsibilities" on page 13;
  - notifies Rinnai within 30 days of a defect occurring or, in the case of a latent defect, becoming apparent, that a claim is being made under this Warranty; and
  - provides, in support of the claim made under this Warranty, a Proof of Purchase.
- 3.2 This document (and any statutory consumer guarantees) represents the only Warranty given by Rinnai in respect of the Product. No other person or organisation is authorised to offer any alternative warranty on behalf of Rinnai.
- 3.3 If the date of purchase cannot be established to Rinnai's satisfaction, the date shall be deemed to be 2 months after the date of manufacture or the date of sale by Rinnai, whichever is the latter.
- 3.4 This warranty applies to Products which are manufactured on or after the date of publication of this warranty but before the next date of publication of this warranty.

## 4 EXCLUSIONS

- 4.1 This Warranty does NOT cover:
- damage, problems or failure resulting from improper operation and/or inadequate maintenance by the Purchaser (refer Purchaser's Responsibilities section below);
  - damage, problems or failure resulting from improper or faulty installation. The Product must be installed by a Qualified Installer in accordance with applicable regulations. Where applicable, Certificate(s) of Compliance must be obtained by the purchaser from the Qualified Installer and presented to the Authorised Service Representative;
  - damage, problems or failure caused by factors external to the Product including, but not limited to, faulty or poor external electrical wiring, incorrect or faulty power supply, voltage fluctuations, over voltage transients or electromagnetic interference, inadequate or faulty gas, drainage services, or water services, including water pressure, and non-potable water;
  - damage, problems or failure caused by acts of God, fire, wind, lightning, flood, storm, hail storm fallout, vandalism, earthquake, war, civil insurrection, misuse, abuse, negligence, accident, pests, animals, pets, vermin, insects, spiders/bugs or entry of foreign objects or matter into the Product such as dirt, debris, soot or moisture;
  - damage, problems or failure caused by environmental conditions including, but not limited to, excessive moisture, salt or other corrosive substances or atmospheric conditions;
  - Product which has been installed in a portable or mobile building, structure or application including, but not limited to, a caravan, boat or trailer;
  - Product which has been re-installed at a location other than the original site;
  - any consumable item supplied with the Product including, but not limited to, an air filter, battery, fan belt, igniter or cooler pad;
  - installation of third-party components that may be attached to the Product. These include, but are not limited to, control wiring, ducting, return air filter(s) grille, register, diffuser, zone motors, controls/thermostats, pipe work and fabricated or added components. These items remain solely the responsibility of the Qualified Installer;
  - installations where electrics/electronics may be subjected to moisture/chemicals (e.g. swimming pools or nurseries);
  - any repair, which is needed as a result of an accident, misuse, abuse or negligence;
  - Product that is utilised in an environment (indoor and outdoor) outside its specified operating range; and
  - fair wear and tear to the Product.
  - On-site labour warranty on portable (non-fixed installation) Products – In respect of such Products the Purchaser must return the Product to the supplier for repair or replacement).

# TERMS OF WARRANTY – AUSTRALIA

## 5 LIMITATIONS

- 5.1 Third parties are often involved in providing advice to consumers about the climate control solutions best suited to the consumer's needs. Any advice or recommendations given by such parties, including advice about Product fitness for purpose and overall system design, sizing and application are not the responsibility of Rinnai. This includes but is not limited to the heat load calculations, airflow and system balancing.
- 5.2 This Warranty does not apply to any Product installed at an Installation Site which is outside Australia.
- 5.3 Except where inconsistent with the purchaser's statutory rights and the rights given by this Warranty, all liabilities of Rinnai for any direct, special, indirect or consequential loss or damage, any damage or expense for personal injury or any loss or destruction of property, arising directly or indirectly from the use or inability to use the Product or any of its parts and/or servicing the Product, are expressly excluded.

## 6 TRAVEL, TRANSPORT & ACCESS COSTS

- 6.1 The Purchaser must pay freight charges, in-transit insurance expenses and travelling costs for repairs/replacements under this Warranty, that are required to be performed 50km from the nearest Rinnai branch or Authorised Service Representative.
- 6.2 Subject to clause 6.3, Rinnai will pay freight charges, in-transit insurance expenses and travelling costs for repairs/replacements that are required to be performed less than 50km from the nearest Rinnai branch or Authorised Service Representative, subject to the following:
- Rinnai will arrange for such repairs/replacements and make any payment directly to the third party to provide the freight, in-transit insurance or travel services; or
  - if Rinnai considers appropriate, it will authorise the Purchaser in writing to pay for the relevant freight charges, in-transit insurance expenses or travelling costs and then, upon provision by the Purchaser to Rinnai of a tax invoice showing those costs have been incurred, reimburse the Purchaser for such costs which are within the terms of the authorisation. If the Purchaser pays for the relevant freight charges, in-transit insurance expenses or travelling costs without written authorisation from Rinnai, Rinnai will not reimburse the Purchaser for such costs.
- 6.3 The Purchaser must pay all costs and expenses in respect of:
- any service call out fee if the Product is not accessible for service
  - making the Product accessible for service, for example, restricted access or working at heights, or the labour cost for an additional person due to OHS requirements.
  - providing a safe working environment for installation, service, maintenance or repair of the Product;
  - any surcharge applicable in respect of supplying replacement parts outside Normal Business Hours; and
  - any other costs and expenses in relation to claiming the Warranty that is not covered by clause 6.2.

## 7 PURCHASER'S RESPONSIBILITIES

- 7.1 The Purchaser must operate and maintain the Product in accordance with the Operating Instructions and service maintenance schedule, including conducting an appropriate number of services to the unit during the Warranty period, based on usage and the usage environment including but not limited to;
- regularly cleaning the air filter(s) and replacing them where necessary;
  - replacing expired batteries or other consumables as required;
  - ensuring that the condensate drain is kept clean and clear of obstructions.

### HOW TO MAKE A WARRANTY CLAIM:

If you wish to make a warranty claim in respect of any Portable Product, please return it to the place of purchase, or if that is not possible, contact Rinnai to enquire about alternative arrangements.

If you wish to make a warranty claim in respect of any fixed Product, please contact Rinnai on the details set out below to make arrangements for an Authorised Service Representative to inspect the product.

As per clause 2.6 of the Terms and Conditions of Warranty, purchasers are responsible for the costs of any repair and/or call out fee where, on inspection, the alleged defect is found by Rinnai's Authorised Service Representative not to be covered by this warranty or any statutory consumer guarantee applicable to the Product.

The Terms and Conditions of Warranty contain important information about your rights and obligations under this warranty. Please read them fully and carefully before making a claim.

# NOTES

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# Rinnai Australia Pty Ltd

ABN 74 005 138 769 | AU45204

100 Atlantic Drive, Keysborough, Victoria 3173  
P.O. Box 460, Braeside, Victoria 3195  
Tel: (03) 9271 6625  
Fax: (03) 9271 6622

## **National Help Line**

Tel: 1300 555 545\* Fax: 1300 555 655  
*Monday to Friday, 8.00 am to 5.00 pm EST.*

*\*Cost of a local call higher from mobile or public phones.*

For further information visit [www.rinnai.com.au](http://www.rinnai.com.au)  
or email [enquiry@rinnai.com.au](mailto:enquiry@rinnai.com.au)

Rinnai has a Service and Spare Parts network with personnel who are fully trained and equipped to give the best service on your Rinnai appliance. If your appliance requires service, please call our National Help Line.

With our policy of continuous improvement, we reserve the right to change, or discontinue at any time, specifications or designs without notice.